

IFB #05-75360-000
QUESTIONS AND ANSWERS

1.

Question: Who is the current vendor/reviewer? Can we get a copy of the most recent winning IFB and respective rate structure?

Answer: There are no current contractors for these services. The last contracts awarded for these services expired on June 30, 2005. During the last contract term ending on June 30, 2005, contracts were awarded to the following Contractors:

James Barger, M.D.

Chang Lee, M.D.

Irwin Lunianski, M.D.

Purandar Mallya, M.D.

Arnaldo Moreno, M.D.

Marjorie Speight, M.D.

Soleng Tom, M.D.

Robert White, M.D.

Frank Williams, M.D.

Copies of the responses to Invitation For Bid #03-73201-000 and the resulting contracts are public records and may be requested per the instructions on the Department of Mental Health website at <http://www.dmh.ca.gov/>. Please click on the link titled, [Public Records Act Requests](#) on the right side of the home page for instructions on how to request copies of these documents.

2.

Question: Is the medical review inpatient or outpatient?

Answer: Inpatient

3.

Question: What is the approximate volume of reviews? Number of cases/month?

Answer: It is estimated that DMH will receive 600 second-level TAR appeals. In addition, it is estimated that DMH will review about 10-12 SD/MC hospitals a year.

4.

Question: Is the review Preauthorized or Retrospective?

Answer: There is no true authorization involved. For second level TAR appeals, contractors will be reviewing appeals of previously denied TARS. For SD/MC hospital reviews, contractors will be reviewing already paid acute hospital claims.

5.

Question: Is the review for only psychiatric services or other mental health services as well?

Answer: The review is for medical necessity of acute hospital days only.

6.

Question: Is there any patient interaction or is it only chart review?

Answer: Chart review only.

7.

Question: Is this managed care or fee for service?

Answer: Both. The TAR appeals are appeals from fee-for-service hospital providers. The SD/MC hospital reviews involve non fee-for-service hospital providers.

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8.

Question: Are there policies/guidelines the psychiatrist would follow or is their review based on professionally recognized standards?

Answer: There are specific guidelines the psychiatrist must follow.

9.

Question: Is there an appeals process that needs to be established for the enrollees or are the records forwarded?

Answer: In the case of the TAR appeals, the contractor is already reviewing the second level of the hospital appeal's process. In the case of the SD/MC hospital reviews, the contractor will most likely not be involved in the appeals process.

10.

Question: What are the specifics concerning the turnaround times for the reviews?

Answer: It is expected that the TAR appeals will be acted upon in a reasonable time period. The SD/MC hospital reviews last a week each.

11.

Question: Can any of the work be completed in the contractor's home?

Answer: With DMH's approval, the TAR appeals can be completed at home.

12.

Question: Do I have to bid on both the TAR appeals and the SD/MC hospital review work?

Answer: Yes. Bids must be submitted for the performance of all the services described in the "Scope of Work", section B) of the IFB.

13.

Question: How many contractors does DMH need?

Answer: Historically, DMH has never had too many MD contractors. However, the total contract is only \$103,000.00 per year.

14.

Question: Will DMH accept both individual and group contractors?

Answer: DMH will accept both. However, for a group contractor, all required information must be submitted for each individual MD for this contract.

15.

Question: How is "community mental health delivery system" defined?

Answer: "Community mental health delivery system" is defined as the county's mental Short-Doyle mental health delivery system.